



February 2023
Drug Monitoring Oral Fluid collection device changes

Dear valued customer,

This is to notify you of a change to our Oral Fluid collection device. We are making this change due to intermittent supply issues with our prior device and to provide an improved customer collection experience for you and your patients.

Moving forward we will be adopting the Quantisal™ oral fluid collection device and no longer offering the Oral-Eze® collection device.

Beginning April 3, 2023, we will no longer accept the Oral-Eze® collection device. The Quantisal collection device will provide an improved collection experience. You and your patients will experience several important benefits when using the Quantisal oral fluid collection device. These benefits include:

- The Quantisal collection device pad is placed underneath the patient's tongue until the volume adequacy indicator located at the tip of the device turns blue. The oral fluid collection, utilizing the Quantisal collection device, is typically complete within 5 minutes
- The Quantisal collection device has a volume indicator window that ensures enough specimen for screening, confirmation and repeat testing is collected. When the indicator window of the Quantisal collection device turns blue 1 mL (+/-10%) of oral fluid has been collected. This reduces the possibility of not enough specimen for testing or "Quantity Not Sufficient" (QNS) results
- Quantisal does not use artificial stimulants to increase saliva production. The pad is a cotton-fiber filter paper that has not been treated with any salts or flavorings
- The Quantisal collection device can go directly from the patient's mouth to the transport tube, which will help to eliminate confusion. The device is then placed in the transport tube and secured for shipping to the laboratory

This conversion to the Quantisal collection device will have no impact on test performance or cutoff values. There will be no change to test codes, or the test ordering process.

To order supplies of the new Quantisal collection device, please use order # OF13. Collection instructions are available at [QuestDrugMonitoring.com].

Contact your sales or account management representative for more information, or call our Toxicology Customer Support Center at 1.877.40.RXTOX (1.877.407.9869).

Quest Diagnostics continues to improve and enhance our services and offerings. Thank you for choosing Quest Diagnostics.

Your Quest Drug Monitoring Team