

Independent Assurance Statement to Quest Diagnostics

ERM Certification and Verification Services Inc. ('ERM CVS') was engaged by Quest Diagnostics Inc. ('Quest') to provide assurance in relation to the information set out below and presented in Quest's Corporate Responsibility Report 2021 for the reporting year ended December 31, 2021 ('the Report').

Engagement summary	
Scope of our assurance engagement	<p>Whether the 2021 data listed below are fairly presented in the Report, in all material respects, with the reporting criteria:</p> <ul style="list-style-type: none"> • Scope 1 GHG emissions [metric tonnes CO2e] • Scope 2 GHG emissions (location-based) [metric tonnes CO2e] • Scope 2 GHG emissions (market-based) [metric tonnes CO2e] • Total Scope 1 and 2 (location-based) GHG emissions [metric tonnes CO2e] • Scope 3 GHG emissions – Category 5: Waste Generated in operations [metric tonnes CO2e]
Reporting period	January 1, 2021 – December 31, 2021
Reporting criteria	<ul style="list-style-type: none"> • WBCSD/WRI GHG Protocol Corporate Accounting and Reporting Standard • WBCSD/WRI GHG Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard
Assurance standard	International Standard on Assurance Engagements ISAE 3000 (Revised).
Assurance level	Limited assurance.
Respective responsibilities	<p>Quest is responsible for preparing the Report and for the collection and presentation of the information within it.</p> <p>ERM CVS' responsibility is to provide a conclusion on the agreed scope based on the assurance activities performed and exercising our professional judgement.</p>

Our conclusion

Based on our activities, as described overleaf, nothing has come to our attention to indicate that the 2021 data and information for the disclosures listed under 'Scope of our assurance engagement' above are not fairly presented in the Report, in all material respects, with the reporting criteria.

Emphasis of matter

Without affecting our qualified conclusion, we draw attention to the limitations (detailed on page 65 of the 2021 Corporate Responsibility Report) in obtaining greenhouse gas emissions data for refrigerant leakage as a result of Quest's laboratory activities. Quest acknowledges this limitation and is working towards improving the data quality and accuracy of this emissions calculation.

Our assurance activities

A multi-disciplinary team of sustainability and assurance specialists performed a range of assurance procedures which varied across the disclosures covered by our assurance engagement, as follows:

- Web-based and telephone interviews with relevant staff at Quest's corporate offices to understand and evaluate the data management systems and processes (including IT systems and internal review processes) used for collecting and reporting the selected data;
- Review of the reporting criteria, definitions and conversion factors used;
- Conducted virtual site visits with the following two laboratory operations: Clifton, New Jersey (USA), Ameripath – Indiana (USA) where we interviewed relevant staff, reviewed site data reporting methods, checked calculations and data to source and assessed local internal quality and assurance processes;
- An analytical review of the data from sites and an evaluation of the completeness and accuracy of the corporate data consolidation, including further testing of data to source;
- Further web-based and telephone year-end assurance activities at corporate level including the results of internal review procedures and the accuracy of the consolidation of the data for the selected indicators;
- Reviewing the sustainability information presented in the Report to ensure consistency with the assured data; and
- Reviewing the presentation of information in the Report to ensure consistency with our findings.

The limitations of our engagement

The reliability of the assured information is subject to inherent uncertainties, given the available methods for determining, calculating or estimating the underlying information. It is important to understand our assurance conclusions in this context. Our work was undertaken remotely; we did not undertake source data verification in-person at any operated facilities. Additionally, where performance is based on waste generated data, we have placed reliance on the data as given.

Our independence

ERM CVS is a member of the ERM Group. The work that ERM CVS conducts for clients is solely related to independent assurance activities and auditor training. Our processes are designed and implemented to ensure that the work we undertake with clients is free from bias and conflict of interest. ERM CVS and the staff that have undertaken work on this assurance exercise provide no consultancy related services to Quest in any respect.

Beth C. B. Wyke

Beth Wyke
Partner, Corporate Assurance
5 July 2022
ERM CVS, Malvern, PA

ERM Certification and Verification Services Inc.
www.ermcvs.com | Email: post@ermcvs.com

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