

Quest Member Insights data licensing

Member-based data can help fill in gaps for quality reporting, such as HEDIS®

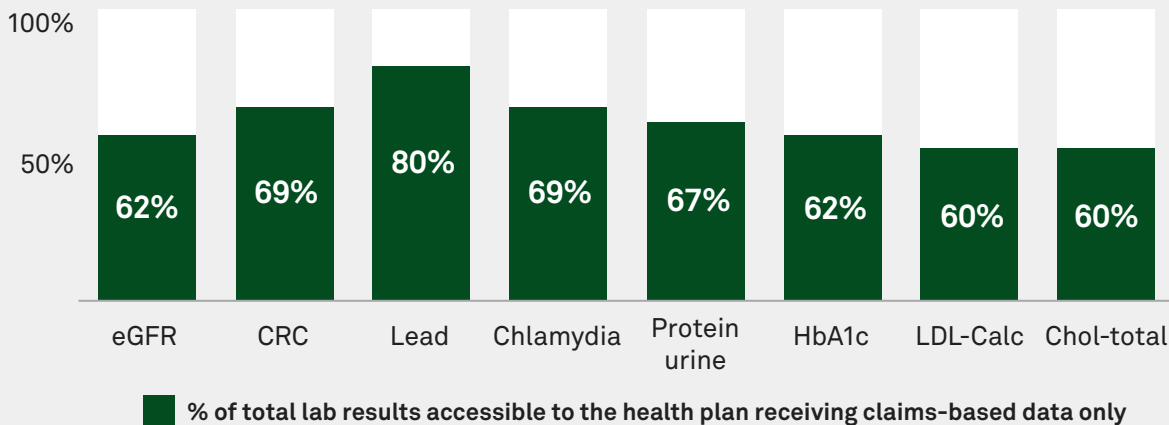
Health plans that receive their members' lab test results solely through claims may have an incomplete view of their members' health status. Upgrading to member-based data can provide access to all lab test results, preventing member data gaps.

Member-based data provides access to all lab test results^a

	Claims-based data	Member-based data
Claim submitted by Quest	✓	✓
Claim submitted to other payers by Quest		✓
Claim submitted to plan by IPA		✓
Claim submitted to plan by provider		✓
Claim submitted to plan by hospital		✓

Analysis

Quest analyzed the data gap for a payer receiving test results solely through claims data. We identified that the payer had access to only 61% of member lab test results. Below are the percentage of test results the payer had access to through claims data. The health plan is missing lab data that can prevent gaps for HEDIS® reporting.¹



HEDIS measures that could be impacted due to missing lab data include the following:

- GSD
- KED
- COL
- LSC
- CHL
- APM
- SMC
- SSD
- SMD



To learn more about Quest Member Insights or to upgrade to member-based data, visit QuestMemberInsights.com.

¹ Data on file. Quest Diagnostics; 2024.

^aExcludes results from the following tests: HIV, genetic, and member-initiated tests

^bQuest is not an affiliate of the National Committee for Quality Assurance (NCQA). Quest provide solutions to help improve HEDIS measure scores.

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