

MyQuest™

Forgot Username Instructions

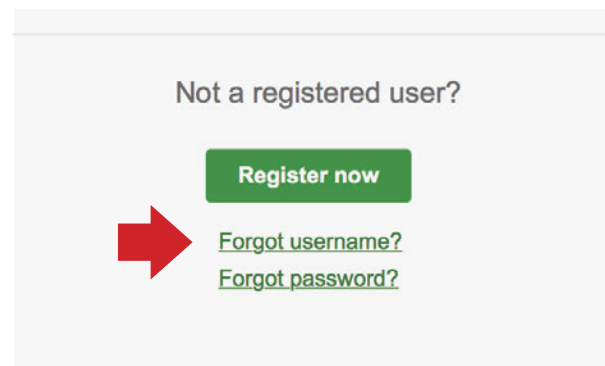
► See next page for **Forgot Password** Instructions

Forgot Username

- 1 Go to questdiagnostics.com/myquest and click on “Login.”



- 2 Click on “Forgot Username?”



- 3 Complete all required fields then press “Submit.”

Forgotten Username

Enter the information requested below to confirm your identity and receive an email containing your username.

*Required field

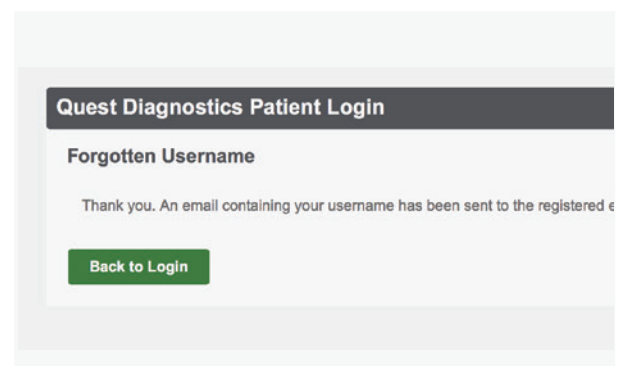
First name *

Last name *

Registered email address *

Date of birth * Month Date Year

- 4 You will receive an email containing your username. You can then click on “login screen” to be redirected back to the MyQuest patient portal.



MyQuest™

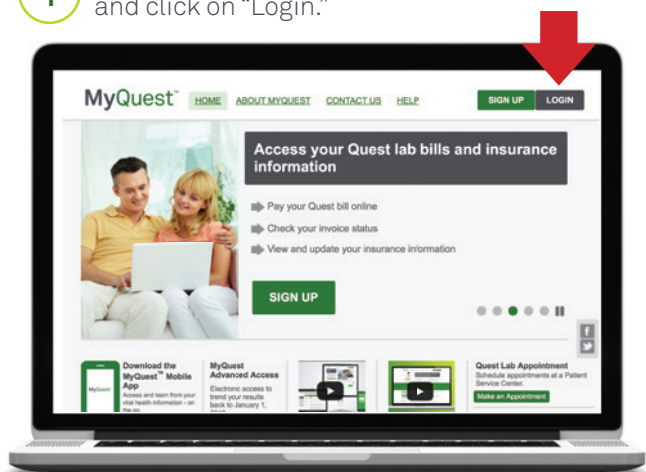
Forgot Password Instructions

▶ See previous page for **Forgot Username Instructions**

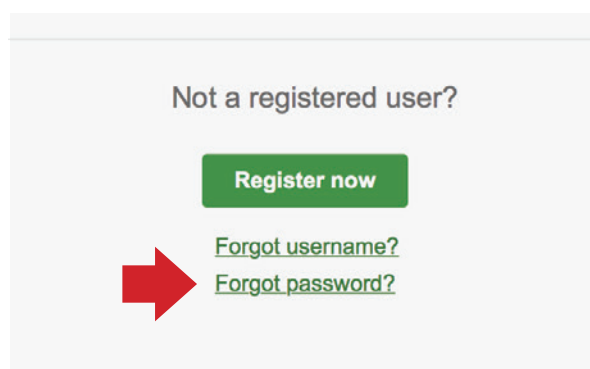
Forgot Password

If you are locked out of your account, please leave the account inactive for 45 minutes and then reset your password with a new password.

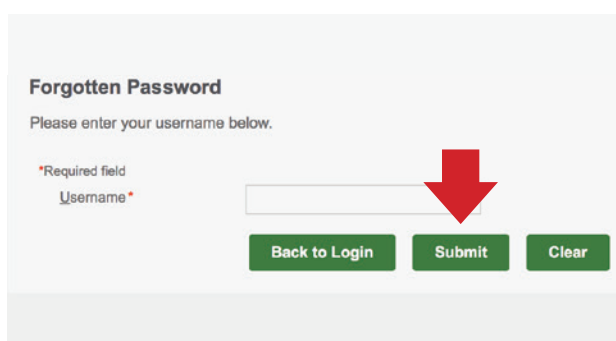
- 1 Go to questdiagnostics.com/myquest and click on “Login.”



- 2 Click on “Forgot password?”

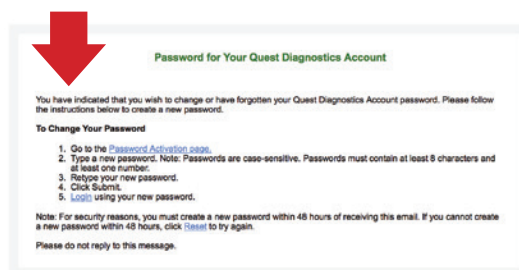


- 3 Enter in your username then click on “Submit.”



- 4 You will receive a pop up advising you to check your email address for the password reset instructions.

Review the email details and follow the instructions to resetting your password. Do not use your existing password.



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